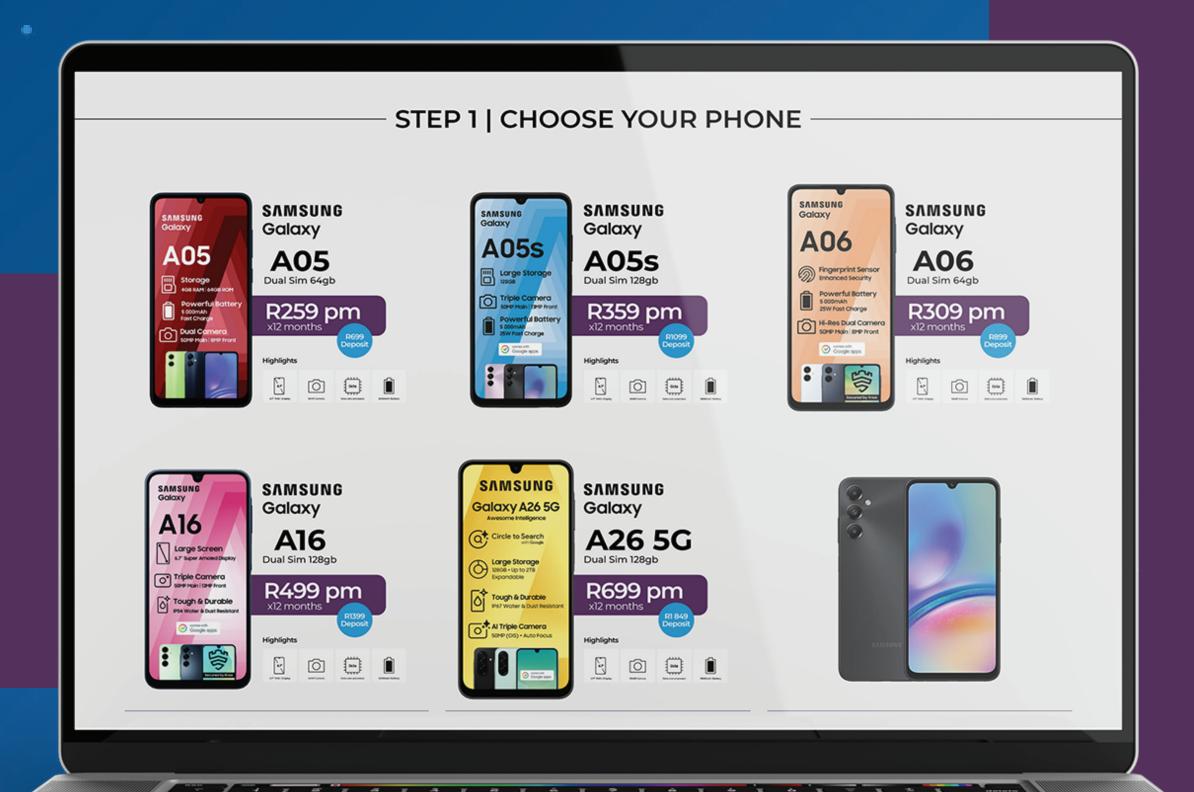




# HOW TO APPLY FOR A TC MOBILE SMARTPHONE



#### STEP 1

# CHOOSE YOUR DESIRED SMARTPHONE FROM THE LIST



#### STEP 2 | ADD YOUR CONTRACT

6 Hybrid Contracts for you to choose from. This will be an additional cost per month as per the table below. You will be contacted by one of our agents to be approved for the contract – 95% approval rate!

#### **Voice & Data Packages**

#### **Data-Only Packages**

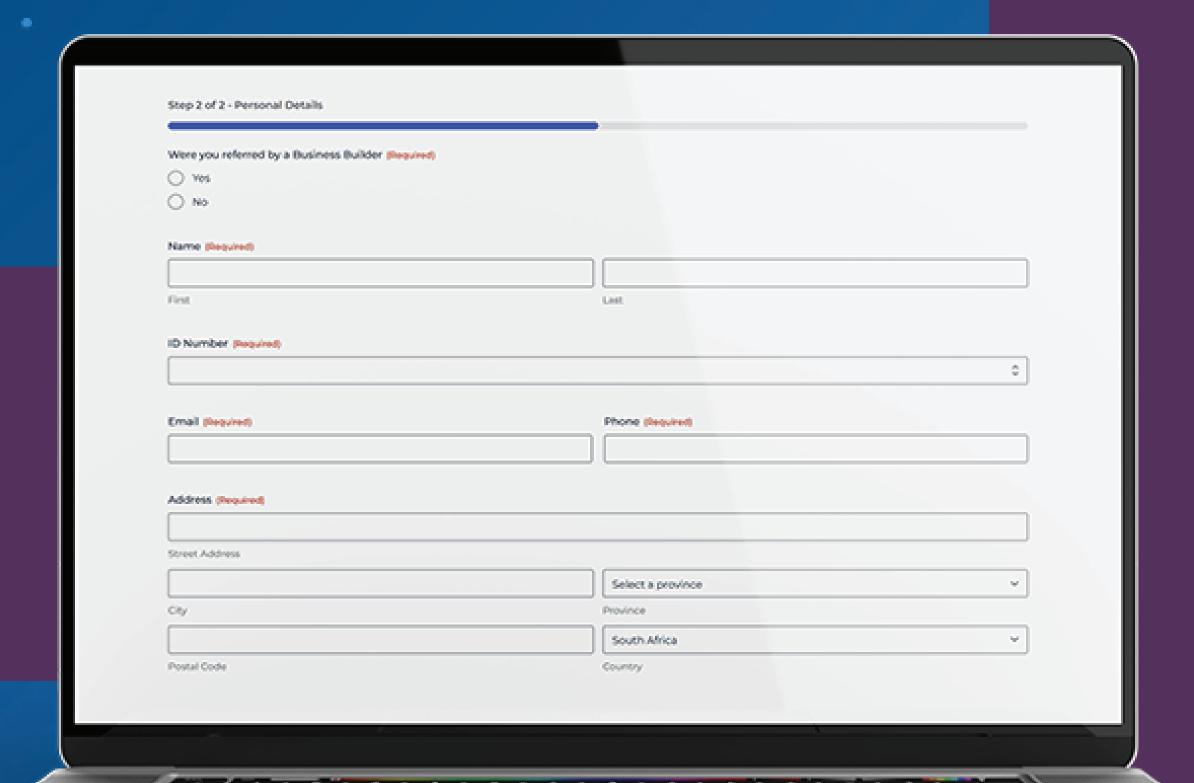
2GB Anytime Data, 75 All-net minutes, 500 On-net Minutes, 500 SMSs	R129/pm	Data 4GB TopUp	4GB TopUp (4GB Anytime data + 4GB Night Surfer)	R105/pm
4GB Anytime Data, 100 All-net minutes, 750 On-net Minutes, 1 000 SMSs	R179/pm	Data 6GB TopUp	6GB TopUp (6GB Anytime data + 6GB Night Surfer)	R135/pm
8GB Anytime Data, 150 All-net minutes, 1 000 On-net Minutes, 1 000 SMSs	R239/pm	Data 10GB TopUp	10GB TopUp (10GB Anytime data + 10GB Night Surfer)	R215/pm
	On-net Minutes, 500 SMSs  4GB Anytime Data, 100 All-net minutes, 750 On-net Minutes, 1 000 SMSs  8GB Anytime Data, 150 All-net minutes, 1 000	On-net Minutes, 500 SMSs  4GB Anytime Data, 100 All-net minutes, 750 On-net Minutes, 1 000 SMSs  8GB Anytime Data, 150 All-net minutes, 1 000  P239/pm	On-net Minutes, 500 SMSs  TopUp  4GB Anytime Data, 100 All-net minutes, 750 On-net Minutes, 1 000 SMSs  R179/pm  Data 6GB TopUp  8GB Anytime Data, 150 All-net minutes, 1 000 P239/pm  Data 10GB	On-net Minutes, 500 SMSs  TopUp  Night Surfer)  AGB Anytime Data, 100 All-net minutes, 750 On-net Minutes, 1 000 SMSs  Paragraph TopUp  Data 6GB TopUp  BGB TopUp (6GB Anytime data + 6GB Night Surfer)  BGB Anytime Data, 150 All-net minutes, 1 000  Paragraph Data 10GB  Data 10GB  TopUp  Night Surfer)

<sup>\*</sup>The above are all 24 month packages and require a R99 Once-off Activation fee.

#### STEP 2.1

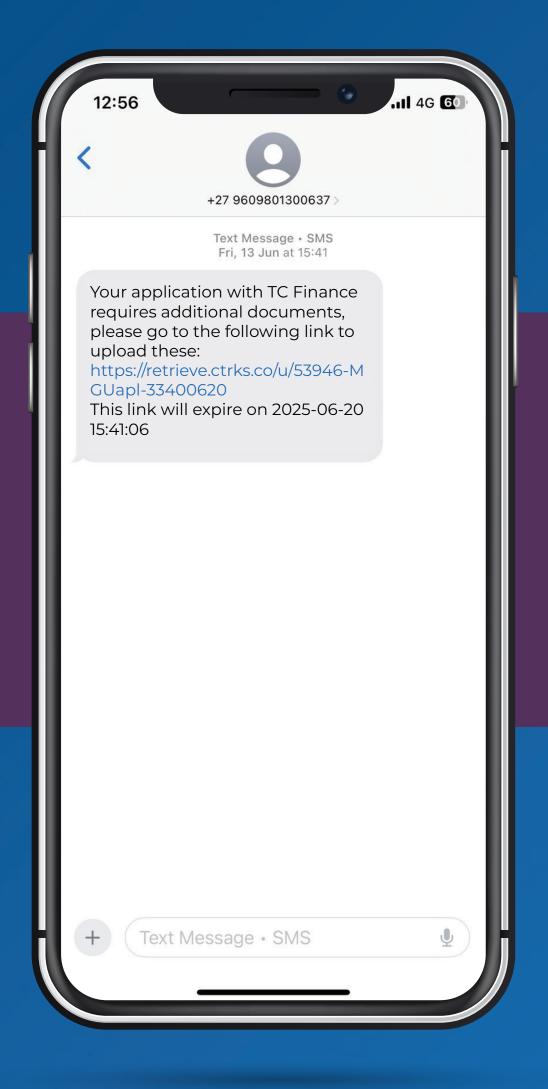
# CHOOSE A VOICE & DATA OR DATA ONLY PACKAGE

(This is optional)



### STEP 2.2

# FILL IN THE APPLICATION FORM AND CLICK ON SUBMIT

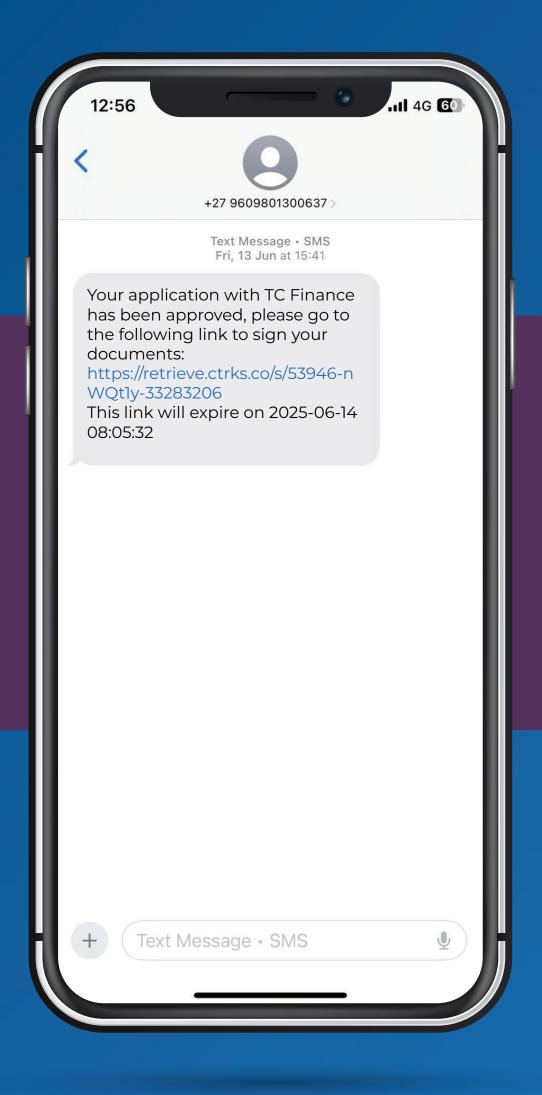


### STEP 3

You will receive a SMS with a link to

# UPLOAD THE FOLLOWING:

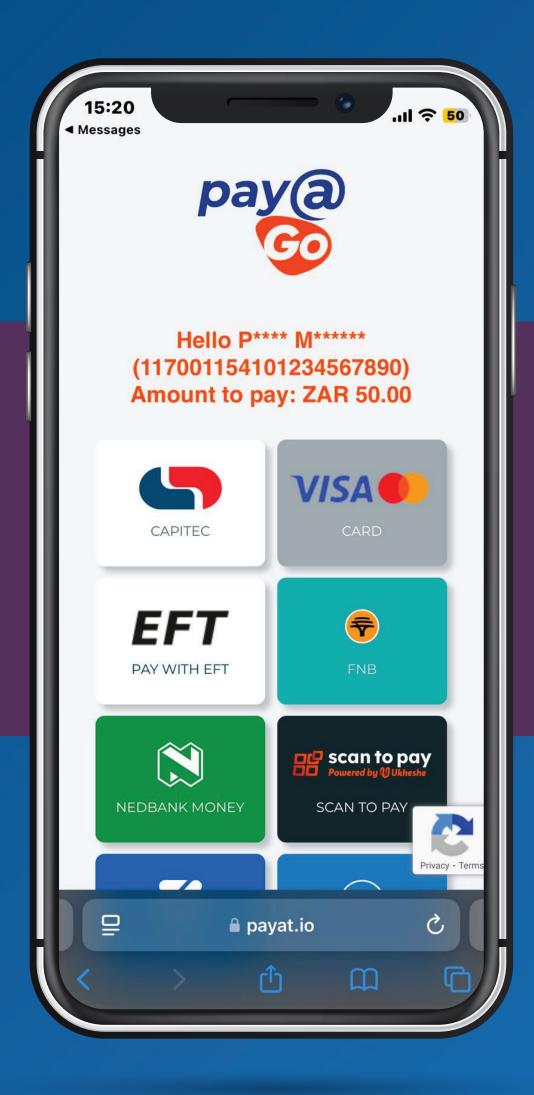
- YOUR ID
- YOUR SELFIE
- BANKING DETAILS



## STEP 4

You will receive a SMS confirming that you have been approved.

#### SIGN RENTAL AGREMENT VIA OTP



## STEP 5

A SMS will be sent to you with the required deposit amount and payment options.

# PAY THE DEPOSIT



## STEP 6

# WE'LL DELIVER YOUR NEW SMARTPHONE DIRECTLY TO YOU

Deliveries are normally made the following day.





## EARN AMAZING REFERRAL FEES FOR EVERY SMARTPHONE SOLD!

	DISTRIBUTOR	MANAGER	BUSINESS BUILDER
SAMSUNG A05 64Gb	R25.00	R37.50	R187.50
SAMSUNG A05S 128Gb	R35.00	R52.50	R262.50
SAMSUNG A06 64Gb	R25.00	R37.50	R187.50
SAMSUNG A16 128Gb	R45.00	R67.50	R337.50
SAMSUNG A26 128Gb	R82.50	R82.50	R412.50

#### TC MOBILE INSURANCE

Enjoy added peace of mind with TC Mobile insurance cover for your lost, stolen or damaged smartphone, it's your extra layer of protection, absolutely FREE.

TC Mobile automatically insures your phone (no extra cost) against accidental damage, theft, or loss. Warranty claims are excluded.

The TC Mobile Insurance is Free – there's no monthly fee.

A Benefit Request is the process you follow to claim for a lost, stolen, or accidentally damaged phone under TC Mobile's insurance (provided by WASS).

#### In Case of Loss or Theft:

- 1. Contact TC Mobile Immediately
- Phone: 060 016 5191
- Email: claims@tcmobile.co.za
- You must report it within 30 days.

#### 2. Also Contact:

- Your network provider (to deactivate SIM + blacklist the device)
- SAPS (within 48 hours to get a police case number)
- 3. Submit to Insurance Administrator:
  - Service Centre: +27 11 591 0887
  - Email: tcd@wwas.co.za



- Completed incident form
- Copy of your ID
- SAPS case number
- Affidavit
- ITC blacklisting reference number

#### In Case of Accidental Damage:

- 1. Report within 30 Days
- Phone: 060 016 5191
- Email: claims@tcmobile.co.za
- 2. Submit Documents:
- Completed incident form
- Copy of your ID
- Description of the damage

#### TC MOBILE



#### After Approval:

Loss or Theft: You'll get a replacement device (if all payments are up to date).

Accidental Damage: Your device will be repaired or replaced.

Note: The replacement device will not be insured for loss/theft.

Insurance vs Warranty:

Insurance (TC Mobile): Covers loss, theft, and accidental damage.

Warranty (Samsung): Covers technical faults, not caused by damage or mishandling.



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